

Case Study - Laser Expertise Ltd.



“Servat have taken the time to understand the way that Laser Expertise works and has been an essential partner in our progress in the digital business world.”

— Anton Schwarz, MD at Laser Expertise Ltd, Nottingham



Laser Expertise Ltd, established in 1984, are a leading metal fabrication and laser cutting company in Nottingham. They meet new market demands thorough continued expansion & diversification into new & complimentary industrial sectors. In order to maintain their strong market position in increasingly demanding and challenging market conditions, they know it is essential that their customers receive the best possible service. The latest technologies are needed to retain this quality both in the cutting areas and behind the scenes.

Laser Expertise Ltd have chosen to use Datafile as their accounting and ordering software as it offers flexibility and reliability and is fully supported by Servat, a recognised Datafile Dealer. Laser have been a Servat customer for 12 years and have worked together to ensure the smooth running of their organisation and help their already strong team continue to provide the level of service their customers expect. A common issue, recognised by many organisations, is the need to co-ordinate and keep track of the often high level of documents and paperwork in line with ISO standards, audits and customer demands.

The Laser Expertise team chose Document Management to help their customers, staff and managers. Document management increases efficiency and reducing routine manual processing as the information is stored in a Document Management System. It also gives easy access to archived data. Laser find it can save space by removing bulging filing cabinets, frees up office space for more productive use and helps keep up with environmental demands.

As Servat have a good understanding of Laser and their processes and have more than 30 years computing, accounting and Datafile experience they were able to effectively implement the file management system. This integration provided meant that the Laser Expertise team can now quickly and easily access documents from within Datafile, their accounts and order processing package. It also usefully links with other software they use such as Bysoft and Ranfab.

